



**Course Name: Human Services Skills and Methods**

**Course Number:** HSE\* E243

**Credits:** 3

**Catalog description:**

A comprehensive study of the skills required of human service professionals including interviewing, managing social service cases, analyzing relevant legal matters and community organization skills. The course focuses on gathering and assessing information and determining appropriate intervention methods. Case studies are used to illustrate typical problems and appropriate responses.

**Prerequisite, Corequisite, or Parallel:** None

**General Education Competencies Satisfied:**

**HCC General Education Requirement Designated Competency Attribute Code(s):**

None

**Additional CSCU General Education Requirements for CSCU Transfer Degree Programs:**

None

**Embedded Competency(ies):**

None

**Discipline-Specific Attribute Code(s):**

None

**Course objectives:**

**General Education Goals and Outcomes:**

None

**Course Specific Objectives:**



Demonstrate a basic knowledge of case management skills within a human services environment with particular focus on interviewing, diagnosing, and formulating treatment plans within legal and ethical parameters.

**Course Content:**

1. Examine the nature of care-giving in human services
2. Study brokering, advocating
3. Practice mobilizing skills, family intervention
4. Practice family diagnosis and therapeutic skills
5. Examine legal aspects of the helping relationship
6. Examine ethical aspects of the helping relationship
7. Study various forms of case management in human services

Date Course Created:

Date of Last Revision: 03/03/2017